



GUIDE TO DEFECTIVE PRODUCT CLAIMS

Injuries from a defective product

Have you suffered an injury as a result of a defective product in the last 3 years?

If so, you could have a **potential compensation claim**. At Simpson Millar LLP we provide a “**no win no fee**” service, and have years of experience in **recovering compensation** from both retailers and manufacturers.

- **Laws exist protecting** anyone who has received an **injury** by a **defective product, not just the purchaser**
- If you have **suffered loss of earnings**, you could **receive substantial compensation** awards for injuries suffered as a result of a **defective product**

What is a defective product?

- A product is **defective** if it is **not as safe** as any **reasonable person** would expect
- This **does not just mean physical problems** with the product causing injury, but also covers any **damage caused due to inaccurate instructions**, or by the **suitability** of the product for the purpose it is **advertised**

A **product** is defined as any **goods, foods, component parts** (even blood has been classed as a product). The **definition** of a **product** is so **wide**, it **covers almost anything we use**. Recent cases include defective:

- child seats
- trilucent breast implants
- hair removal treatment
- sofas
- cosmetics
- medications and drugs

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Who can claim?

- Anyone **injured** by a **defective product**
- You **do not need** to have **purchased** the **defective product yourself**, if you have:
 - **received an injury** by something **given to you**, or
 - by **somebody else using a defective product**,

you can make a **claim**. For example, you could claim if you became injured by a defective tyre from a passing car.

Who can I make a claim against?

- The **manufacturer**
- **Anyone** who **supplied** the **defective product**, **imported** it into the UK, or **put their name to the product**, such as, 'Own Branders'

Group actions

- If a **number of people** suffer **similar injuries** in a **similar way** you can pursue a **group or 'class action'**
- **Cost effective** way of **making a claim** against a manufacturer or retailer on **behalf** of a **large number of people**

- Simpson Millar LLP has **extensive experience** in **successfully pursuing** such **large scale claims**

What should I do next?

- **Contact us** immediately
- **Keep the original packing** and retain the **receipt**, if available
- **Keep a note of the symptoms** and any **treatment** received
- Take **photographs** of the injury
- Make a **list of the expenses** you incur, such as: loss of earnings, medical costs, travelling expenses to and from the hospital

We guarantee:

- 100% compensation
- No cost or expense payable by you
- Professional, supportive and friendly service
- Impartial and prompt expert legal advice

This guide contains information on current legal issues applicable at the time of printing. Note there may have been changes subsequently which have not been incorporated in to the material. This guide is intended for information purposes only and its content should not be applied to any particular set of facts or relied upon without legal or other professional advice. For further information on how we can help you please contact:

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